

Business Plus Credit Card Application Form Limited Companies, Limited Liability Partnerships, Partnerships (of 4 or more partners) and Charitable Incorporated Organisations



This pack contains various separate sections containing information relating to the Business Plus Credit Card. Please read carefully the information on pages 1–13 before completing the application form on pages 14-20.

When you have completed the application form, please detach this and return it to us at the address indicated. When returning the application form, please do not enclose the other parts of this pack – you must retain pages 1–13.

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If you would like this Business Plus Credit Card information in large print, audio or Braille, please call our Helpline on 0345 301 6263*

8am–6pm Monday to Friday and 9am–1pm on Saturday.

*Calls may be recorded. Call charges from residential lines, business lines and mobiles vary and depend on your telephone operator's tariffs.

Business Plus Credit Card Application Form

Limited Companies, Limited Liability Partnerships, Partnerships (of 4 or more partners) and Charitable Incorporated Organisations



TO BE RETAINED BY THE CUSTOMER

NATWEST BUSINESS PLUS CREDIT CARD AGREEMENT

This is your card agreement. **It's an important document that you should read carefully.**

We	National Westminster Bank Plc, Commercial Cards Division, Cards Customer Services, PO Box 5747, Southend-on-Sea SS1 9AJ whose head office is at 250 Bishopsgate, London EC2M 4AA.
You	The business customer(s) named on the application form.
Card	When we refer to your Card we are referring to your plastic credit card, any additional cards on your account and your credit card account and credit card details (including any online or mobile banking log-in information or security details).

1. Your Business Credit Limit and Cash Limit

Use of your Card is subject to your Business Credit Limit and your Cash Limit. If you want to know what your limits are at any time, please ask us.

1.1 What is your Business Credit Limit?

Your Business Credit Limit is the maximum amount that you can owe on your Card at any time and you must not exceed it. We'll tell you your Business Credit Limit and we may change this limit.

1.2 What is your Cash Limit?

Your Cash Limit is the maximum amount of Cash Transactions you can owe on your Card and you must not exceed it. Your Cash Limit will be lower than your Business Credit Limit and it is 50% of your Business Credit Limit unless we tell you otherwise. We may also tell you that we have set a maximum amount of Cash Transactions or ATM withdrawals that you can make in a day or other period. If we do this we may refuse any Cash Transactions or ATM withdrawals that exceed that amount.

1.3 What is the Cardholder Credit Limit?

Where we agree to issue additional cards to cardholders nominated by you we will limit the amount that can be owed on each card. The maximum amount that can be owed on any one individual card is the Cardholder Credit Limit; we will inform you and the cardholder of this limit. You must ensure cardholders do not exceed their Cardholder Credit Limit.

1.4 Changing your Business Credit Limit, Cash Limit or your Cardholder Credit Limit(s)

We can change your Business Credit Limit, Cash Limit or your Cardholder Credit Limit at any time. We will only reduce these limits for a good reason, such as a

change in your financial circumstances. If we increase the Business Credit Limit or your Cardholder Credit Limit we will give you at least 30 days' notice.

You can ask us not to increase your Business Credit Limit in the future.

You can ask to increase or decrease your Business Credit Limit or your Cash Limit at any time. Before agreeing an increase we'll assess your ability to repay.

2. How you can use your Card

2.1 Use of your Card

Cards are only available for business use and must not be used for any personal spend.

We will only issue Cards to customers with a business address in the United Kingdom and who are registered for tax in the United Kingdom.

We may allow a Balance Transfer to the Card. If we do this we will tell you the interest rate, any charges and any additional terms that apply. There is a minimum amount of £100 for all Balance Transfers.

You must not use a Card if it has been suspended or cancelled, or for any illegal purpose.

2.2 Transactions you can carry out with your Card

There are three different types of transactions you can make using your Card:

Purchases	You can pay for goods and services with your Card. These will be treated as Purchases unless they fall within any of the types of transactions below.
Cash Transactions Cash Transactions include transactions which you might not realise are classed as cash, so please read the list carefully.	Cash Transactions are when you: <ul style="list-style-type: none"> • withdraw cash using your Card; • buy payment cards, vouchers, travellers' cheques and foreign currency; • repay borrowing (excluding Balance Transfers) – for example making a loan repayment; or • undertake a gambling transaction. <p>Please note that a Cash Fee of 3% (minimum £3) is charged for all Cash Transactions. Please see Condition 11.1.</p>
Balance Transfers	Balance Transfers are when we allow you to use part of your Business Credit Limit to pay off a card debt with another lender (minimum £100).

3. Your interest rates

The interest rates you need to pay on different types of transactions are set out in the table below:

Transaction type	Monthly Rate	Annual Rate
Purchases	1.158%	13.9%
Balance Transfers	1.158%	13.9%
Cash Transactions	1.158%	13.9%

All rates shown are variable, unless stated as fixed. They will apply until we change them.

We may change any variable interest rates at any time. We will give you at least 2 months' written notice before any change automatically takes effect, unless it's a rate reduction or a change you've asked for and we've agreed to, in which case we may make it immediately and confirm it to you in writing within 30 days. You can opt out of any rate increase by giving us notice to close your account.

If you take up any special offer, the terms of that offer, including any transaction fee, will apply. If you break the terms of this agreement we may reduce or end any special offer by giving you written notice.

4. Paying what you owe on your Card

We'll issue you with a monthly statement showing all amounts charged to your Card since your previous monthly statement and your Card balance. You can pay the whole balance or part of it, but you must pay at least the minimum amount on your monthly statement by the payment date. Your monthly statement will explain how to make payments. We may not issue a monthly statement if the balance is zero and there have been no entries since the previous monthly statement.

You must make the minimum payment each month from a business account in your name.

The minimum payment will be either:

- (i) the greater of £5 or 5% of the full amount outstanding;
- (ii) the full amount, where the sum outstanding is less than £5; or
- (iii) the full outstanding balance in circumstances set out in Condition 15 (b) and (c).

Any overdue amounts, which will be included in the total amount you are required to pay, are payable immediately. When we ask, you must immediately pay us any amount you owe over your Business Credit Limit.

We encourage you to pay more than the minimum amount each month. You will clear your balance more quickly and pay less interest. If you're finding it difficult to make payments please tell us so that we can try to help.

You must not make payments to your Card that create a positive balance on your account. We may return any credit balance to you or apply it to a current account you hold with us.

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You can also access details of your up to date balance, payments and other transactions by calling us or by using Cards OnLine. Please give us a call or visit our website if you'd like more information on this service.

5. Your right to cancel

You have 14 days to cancel this agreement, without giving us a reason.

That 14 day period starts the day after we inform you of your credit limit and ends 14 days afterwards.

You can cancel by:

- writing to National Westminster Bank Plc, Commercial Cards, PO Box 5747, Southend-on-Sea SS1 9AJ; or
- calling us on 0345 301 6263 (Minicom 0370 154 1192).

You must pay your full balance and interest without delay and within 30 days of telling us you would like to cancel. If you do this you will not have to pay any fees or other charges. You can get details of what you owe, including any interest payable on any balance (and the amount of interest payable per day) by calling us on the number above.

You can pay your balance and interest by:

- sending a cheque payable to National Westminster Bank Plc, Commercial Cards, Milton Keynes, MK77 1SE;
- or we can advise you of alternative payment options on request.

6. Getting in touch

If you need to contact us for any reason (including to notify us of a lost or stolen card or suspected misuse), these are our contact details:

Phone us on: 0345 301 6263
Lost or stolen cards (24 hours):
0800 0964 743 (or if you're overseas
+44 1268 500 813)

(Minicom: 0800 141 3999). You can also let us know about a lost or stolen card by visiting your nearest branch.

Or **write** to us at: NatWest Commercial Cards,
PO Box 5747, Southend-on-Sea
SS1 9AJ.

7. Features of your Card

7.1. Your Card

We'll issue you a Card and a PIN (personal identification number). You must sign the back of the Card and follow any activation procedures we tell you about before using the Card.

We may, at any time, reissue a Card or issue you a different type of Card to the one you applied for and we may change the payment scheme of your Card (such as Visa or Mastercard®).

7.2. Additional cardholders

You can apply to add someone else as an additional cardholder on your account. If we agree to issue a Card to an additional cardholder, you will be responsible for paying for all transactions they make and any other actions they take in relation to your credit card account. Any references in this agreement to things that you must do in relation to your Card (in particular, when it's lost or stolen) apply equally to other Cards issued on your account and references to use of the Card apply in the same way to additional cardholders.

You must ensure that any additional cardholder reads and complies with the terms of this agreement. Any additional cardholder must only use the Card issued with his/her name and only for the purposes of your business.

We may limit the number of additional Cards we'll issue to you, and we might refuse to issue a Card to someone if we can't verify their identity.

You must tell us as soon as possible if there are any changes to an additional cardholder's details or if they are no longer authorised to have a Card.

8. Making transactions with your Card

8.1. Authorising transactions

All transactions you make will be charged to your Card. A transaction is authorised where you:

- follow the procedures required by the merchant, which may include:
 - entering the PIN or your Card details;
 - providing any other security code;
 - signing something;
 - using a card reader;
 - using a contactless payment unit; or
 - providing any other details requested;
- use your Card to withdraw cash;
- use your Card to request a Balance Transfer; or
- by any other means we tell you are available.

Authorisation can cover single transactions or recurring transactions. Recurring transactions are regular payments that you authorise a third party to collect from your Card in future on a regular basis (for example, for an insurance policy or car breakdown cover). Recurring transactions differ from a Direct Debit because they are set up by you directly with a third party, without our involvement and they are not covered by the Direct Debit Guarantee. You may cancel recurring transactions either by calling us or contacting the merchant which is collecting the payments, in each case by the end of the business day before the next transaction is due to be made. If you ask us to cancel a recurring transaction, you should also inform the merchant because your cancellation doesn't affect any on-going payment obligations you may have to them.

8.2. Stopping a transaction

Generally, once authorised, a transaction cannot be stopped so it's important that you don't authorise a transaction unless you are absolutely sure you want to make it. If you want us to try to stop the transaction you must contact us as soon as possible.

You can stop a transaction that is due to take place on a date after the date you authorised it if you tell us by the close of business on the day before the transaction is due to take place.

8.3. When we may refuse to process a transaction

We may refuse to authorise a transaction for any of the following reasons:

- any of the reasons in Condition 15 below;
- you'd go over your Business Credit Limit, Cardholder Credit Limit or Cash Limit if we authorised it;
- there are systems or software failures;
- there are errors, failures or refusals by merchants or third parties involved in processing transactions;
- you have requested any relevant restriction on the Card or transactions;
- we think the transaction is suspicious or may be illegal, including where we reasonably believe that you did not authorise it; or
- the merchant involved falls within a category that we've determined poses a high risk of not providing the goods or services you are expecting, or we determine that the transaction falls within a category that poses a high risk of financial loss to our customers.

If we refuse to process a transaction we will notify you. You may be able to correct any information which led to the refusal. If we can we'll give you the reason for the refusal, unless there's a legal or security reason which means we can't. Please give us a call if you have any queries. Depending on the type of transaction we may tell you the reason for the refusal at the point of transaction or online. We will not be liable if any merchant, bank or ATM does not accept a Card.

8.4. When transactions will take place

If we authorise a Card transaction, this will immediately reduce the total amount of credit available within the Business Credit Limit and the relevant Cardholder Credit Limit. We will transfer funds to cover authorised transactions over to the merchant acquirer by the next business day after we've received the instruction to make the payment. This may take an extra day if authorised using a paper based authorisation process.

For Purchases and ATM transactions, a transaction (the payment order) will be received when we receive the transaction instruction from the merchant acquirer or ATM operator.

For Balance Transfers or other transactions that are communicated directly to us, a transaction (the payment order) will be received when you or a cardholder asks us to complete the transaction. If we receive a transaction on a non-business day or after 6pm on a business day, the transaction or request will be treated as having been received by us on the next business day. The receiving bank account is usually credited on the day that your account is debited (and always within 1 business day of us receiving the payment instruction, although this may take an extra day if authorised using a paper based authorisation process). If it is not possible to send a payment by the Faster Payments Service, you will be given the option to make payment via an alternative payment method if available (e.g. CHAPS). We will tell you if there are any charges for this.

8.5. How you can give us instructions

When you open your account, you will appoint an authorised signatory who can request changes to your Card and the details we hold for you. We will accept instructions from the authorised signatory in writing (including by fax and email). We may also accept instructions from you which are consistent with the authority held by us. Provided that the signature on the written instructions appears to be that of an authorised signatory or is consistent with the authority held by us, then we are entitled to assume that the instructions are accurate and are entitled to comply with them.

We may also accept instructions over the telephone if we agree this with you. Before taking instructions over the telephone, we will ask the person on the telephone certain agreed security questions. If the person is able to provide the correct answers, we will assume that the person is an authorised signatory or other person entitled to provide instructions to us, assume the accuracy of the instructions and comply with them.

You can also give us instructions through third party providers that you have authorised to act on your behalf (like account aggregator services, which let you view information about all your accounts held with different banks in one place).

For Balance Transfers and other instructions that are communicated directly to us, you must give us correct details for the recipient account, including, for a Balance Transfer, the credit card number.

8.6. Transactions where the amount is not known at authorisation

You may sometimes use a Card to authorise a transaction where the amount to be paid is not known, for example when you check into a hotel or hire a car. If this happens:

- you should be asked to confirm the exact amount that will be blocked on your account. If you have agreed that an exact amount can be blocked, we will reduce the available credit and that amount will not be available for you to use. Once we become aware of the amount of the transaction, we will release the blocked funds and restore the

available credit. Please note that if you make the payment using a different card or payment method (for example, cash), we will not know that payment has been made and it may take us longer to restore your available credit, but we will usually release the blocked funds within 7 days; and

- you may be entitled to a refund where the final amount charged is more than the amount you could reasonably have expected taking into account normal spending patterns on the Card or the circumstances of the transaction. A claim for a refund in these circumstances will not be accepted if:

- the amount of the transaction was made available to you at least 4 weeks before the transaction date; or
- the claim is made more than 8 weeks after being debited to the Card.

9. Keeping your Card safe

9.1. What you need to do to keep your Card safe

You must:

- keep all of your security details safe (including your PIN and any passwords or log-in details for telephone, mobile or online banking). This means that you mustn't give these details to any person who is not authorised to access your account or record them in a way that could allow another person to access them;
- be aware that if you give your online security details to a third party provider, we're not responsible for what they do with your details or account information;
- keep your Card secure at all times and not let anyone else use it;
- if you're logged on to online or mobile banking, not leave the device (for example, the mobile phone or computer) you're using unattended and make sure that any information stored or displayed on your device is kept secure;
- not let anyone add their fingerprint to your device (for example, your mobile phone or tablet) if you use that device to log-in to mobile banking or make contactless mobile payments;
- notify us immediately of any change of your or any cardholder's details, including names, your address, telephone number or email address;
- return to us or destroy any Card where a cardholder is no longer permitted to use it;
- notify all suppliers with a continuing payment authority that a Card has been cancelled; and
- help us to recover any Cards and to investigate any loss, theft or any disclosure of a PIN, password or other security details.

We'll never ask you to disclose your full security details to us or to any other person or organisation.

Even if the person requesting your details is using our name and logo and appears to be genuine, you must not share your details with them.

Some third party providers might ask you for your online security details to provide their service to you. If you decide to give them this information, this means that they'll be able to see and do anything you can on your account.

9.2. What you must do in the event of a lost or stolen Card

You must tell us without delay if you know or suspect that:

- a card is lost or stolen;
- your PIN, password or other security details are known to an unauthorised person;
- a transaction was not authorised;
- a card that was reported lost or stolen has been found.

How to get in touch is set out in Condition 6 above.

We may disclose information to third parties in relation to lost or stolen Cards.

9.3. How we'll tell you about suspected fraud on your account or other security threats

If we suspect or become aware that your account may be subject to fraud or security threats, we'll contact you using the most recent details we hold for you. We may do so using any of the means of communication set out in Condition 17 below. Remember, we'll never ask you to disclose your full security details to us or to any other person or organisation.

9.4. What you have to pay if someone else uses your Card

You may be entitled to a refund for unauthorised transactions (including related charges and interest), depending on the circumstances:

- We will not refund you if you, an additional cardholder or an authorised signatory:
 - have acted fraudulently; or
 - have, deliberately or with gross negligence, breached Condition 9.1 or Condition 9.2 above, except where the next bullet point applies.
- Unless you, an additional cardholder or an authorised signatory have acted fraudulently, we'll refund you:
 - where the loss, theft or misuse is our fault;
 - where you, an additional cardholder or an authorised signatory were not able to detect the loss, theft or misuse before the unauthorised transaction(s) took place;
 - where the unauthorised transaction was carried out on the internet or by telephone or mail order;
 - where we have not told you how to notify us about the loss, theft or misuse; or
 - where the unauthorised transaction took place after you notified us.

- In other situations, we'll refund you, except for the first £25.

10. Errors with payments

10.1. All transactions

If a transaction from, or payment to, your account is not correctly made on time, you must tell us without delay and in any case no later than 13 months after the date on which the transaction was debited to your account or the payment debited to the payer's account.

If the error was our fault, we will be liable to refund you, including to refund any interest and account charges that you incur as a result of the payment or transaction not being made correctly on time.

10.2. Balance transfers and other payments initiated by us

If you provide incorrect details for a Balance Transfer or other instruction that is communicated directly to us, the transaction may not be completed or may go to the wrong account. We will make reasonable efforts to recover the payment and may charge you our reasonable costs for doing so. If we are unable to recover the payment, you can ask us to send you available information on it so that you can attempt recovery.

If you provide us with correct details, but there is an error, then Condition 10.1 above applies. You can also ask us to:

- investigate what has happened to the payment; and
- request, if the payment arrives late, that the other bank treats it as made on time (this may require them to refund interest and charges incurred on the account receiving the payment).

10.3. Mistaken payments made to your account

Where a payment is made to your account by mistake, we will hold the money and contact you to tell you what has happened. We will ask you to confirm if the payment was sent to you incorrectly. If we can't contact you within 15 business days, then we will return the payment to the payer. You consent to us sharing information about you with the payer's bank to help them recover the payment.

11. Charges and tax

11.1. You must pay the charges set out below in the Charges Tariff

CHARGES TARIFF	
Annual charges	
Annual Fee	£70
Annual Fee for each additional card we provide	£70
Default charges	
Overlimit fee: if your Card is over the Business Credit Limit at any time during the statement period	£12
Late payment fee: if you don't pay the minimum payment by the day after the payment due date shown on your monthly statement	£12
Charge for making a Cash Advance	
Cash Fee	3% of the value of the transaction (£3 minimum charge)
Making a transaction in a foreign currency	
Purchases made anywhere in a foreign currency (for example, online purchases made in or outside the UK)	0.00%* (* you will not be charged a non-sterling transaction fee for Purchases made anywhere in a foreign currency. However, please note that a Cash Fee will apply if a Cash Transaction in a foreign currency takes place)
Cash Transaction in a foreign currency	Cash Fee of 3% of the value of the transaction in sterling
Any transaction in a foreign currency will be converted to sterling at the exchange rate used by the payment scheme shown on your Card (the rate provided by Visa, MasterCard or another payment scheme), at the date that the transaction is charged to your Card. This may not be the same day that you make the transaction. The rate may change at any time and without notice. If you want to know what the exchange rate is for the currency your transaction is in you can visit the website of the payment scheme shown on your Card.	
Other charges	
If a payment to us bounces or is otherwise returned unpaid	£12
Providing duplicate statements	£1 per page (maximum charge £40)
Emergency card replacement overseas	£75

11.2. Tax

If you owe tax (or other charges) to an authority in connection with your Card, we may take this payment from your Card.

11.3. Other costs

If you don't make the payments due on your Card and we need to take steps to enforce this agreement against you, you will need to pay any reasonable costs (including legal costs) we incur in enforcing payment. These costs could be incurred before or after we obtain a court order against you for payment. This may include the cost of finding you if you change your address but don't tell us.

12. Interest

12.1. What you need to pay

Interest charged will be added to your account each month and shown on your monthly statement.

12.2. How we calculate and charge interest

Your interest rates for each transaction type are set out in this agreement at Condition 3.

Interest is charged on all transactions (Purchases, Cash Advances and Balance Transfers) at the rate applicable to each transaction.

Interest is also charged at the Purchases rate on the fees and charges in the Charges Tariff, except the fees and charges in Condition 12.3 below.

Your monthly statement will show your balance and your payment date. If you pay your full balance on time and you paid your full balance on the monthly statement before on time, you won't be charged interest on Purchases.

Interest is charged from the date a transaction or charge is applied to your Card until you repay it in full or, for Purchases, until the date of the next statement for which the full outstanding balance is cleared by the payment due date, if that is sooner.

Interest charges for a statement period are applied to your Card on the statement date but, when necessary, an adjustment (to include interest on Purchases) will be made on the next statement date.

Interest is calculated using a daily interest rate (derived from the relevant Annual Rate) on your average daily balance for each statement period.

Interest on interest is charged at the same rate as the category of transaction, fee or charge on which the original interest was charged, from the date that interest is applied to your Card.

Interest will continue to be charged after any court order for payment until the order is satisfied.

12.3. Things we don't charge interest on

We don't charge interest on:

- Annual fees, overlimit fees, late payment fees, and fees for payments returned to us; or
- Purchases where you have paid your full balance on your previous and current monthly statement in full by the relevant payment dates.

13. Making payments to your Card

Payments to your Card will not reduce your balance until the payment has cleared. Your monthly statement includes information about how long it takes for payments to clear.

We use any payments we receive to pay off:

- any overdue amounts from previous monthly statements;
- any minimum payment; and
- any overlimit amount on your Card.

You can't choose how a payment is applied to your Card. We apply any payments you make to your Card in the following order:

- to reduce sums shown on your most recent monthly statement, according to their interest rates, with the highest rate paid first; and
- if any payment exceeds your most recent monthly statement balance, the excess will then be applied to reduce sums charged to your Card but not yet shown on any monthly statement. This is also done according to interest rates, with the highest interest rate paid first.

If parts of either of the balances referred to above have the same interest rate, sums on which interest is charged on interest will reduce first.

We may give written notice allowing you not to make a minimum payment. If so, interest will still accrue.

14. Using money in another account with us to repay money you owe us

If there is outstanding money owed to us on your Card, we may take money from any account you have with us to repay some or all of the money you owe us on your Card. This is called 'set-off'.

15. Restricting the use of your Card

We may suspend, restrict or withdraw your ability to use your Card and/or reduce the Business Credit Limit and Cash Limit at any time if we reasonably consider it necessary due to any of the following:

- (a) we are concerned about the security of your account;
- (b) we believe that the Card is being used or might be used in breach of this agreement or in an unauthorised or fraudulent manner; or
- (c) as a result of a change in the way you operate your account or in your financial circumstances (including missing payments), we reasonably believe that you may have difficulty in meeting your commitments. This might include where you propose a voluntary arrangement with your creditors or where bankruptcy, administration or other insolvency proceedings are proposed or commenced against you or your business in any jurisdiction (except as part of a business reorganisation agreed with us).

We'll tell you before we take any of these steps and we'll explain why we've done so, unless we're unable to contact you or there's a legal reason or other circumstance beyond our control that stops us from

doing so. If we can't get hold of you beforehand, we'll tell you and explain our reasons afterwards. If you believe that we've made a mistake and want us to reactivate your Card, please contact us.

16. Making changes to the agreement

16.1. Types of changes we may make to the agreement

We may unilaterally make changes to this agreement at any time, including:

- any interest rate;
- any of the terms of this agreement (this includes changing or introducing new fees or charges); or
- any of the benefits or services associated with your Card (this includes removing or changing the provider of those benefits or services).

16.2. Notice we'll give you

We'll give you at least 2 months' written notice before any change is made unless:

- the change is to your advantage (such as a reduced interest rate), or
- you've requested the change and we've agreed to it,

in which case we may make the change immediately.

Any change we make will automatically take effect and you will be treated as having accepted the change unless, before the date the change is due to take effect, you contact us to tell us you don't agree to it. If you do that we will treat this as notice that you want to immediately terminate the agreement. You will not have to pay any extra charges for doing this, provided that you pay off everything that you owe under the agreement.

If you tell us that you want to close your account within 60 days of the date shown on any notice we send advising you of an interest rate increase, the increase won't apply. We'll close your account and you can pay off the outstanding balance at the existing interest rate but you won't be able to use your account for any other transactions.

If we make any other products, additional features or benefits available to you, these do not form part of the agreement unless we tell you they do and we may withdraw or change them at any time.

16.3. Transferring rights or obligations under this agreement

We may transfer our rights or responsibilities under the agreement to another person or organisation in the future. You agree that we may give that person or organisation (or their agent) information about you. You may not assign or transfer your rights or obligations under this agreement.

17. How we will contact you

We will contact you and provide notices and information to you (including monthly statements and notices of changes to this agreement) by:

- post;
- phone;
- email to the email address you gave us;

- secure message to online banking; or
- text message to the mobile phone number you gave us.

Any documentation we send you by email or secure message may be sent as an electronic attachment (for example, as a PDF or other similar electronic attachment). You should ensure that your electronic device(s) are set up to receive our communications (for example, they have the correct hardware, software, operating system and browser).

If any of your contact details change, you must tell us promptly to ensure you receive all communications. If you don't tell us we'll continue to use your old contact details.

All communications between us will be in English.

18. Financial information

You must promptly provide us with any information regarding your business (including audited financial statements) that we reasonably request.

19. Ending this agreement

19.1. How to end your agreement

This agreement has no fixed or minimum duration. You can end this agreement at any time by:

- telling us that you want to close your account; and
- paying everything that you owe including all interest, fees and charges.

We will refund a proportionate part of any Annual Fee.

We may allow you to pay back what you owe over a longer period of time. If we do, the agreement will not end immediately but we will restrict your ability to use your Card as described in Condition 15. Interest and charges will continue to be applied until you have repaid everything that you owe in full.

19.2. How we can end your agreement

We can end this agreement:

- for any reason, by telling you in writing, at least 2 months before the date we want to end the agreement or on a shorter notice period where either we or any of our regulators determine we are required to do so to comply with the relevant law or regulation; or
- if you breach the terms of this agreement in a material way, by giving you notice in accordance with any legal requirements.

In all cases, you'll be required to pay everything that you owe, including all interest, fees and charges (but we will refund a proportionate part of any Annual Fee). We may allow you to pay back what you owe over a longer period of time but if we do the agreement will not end immediately but we will restrict your ability to use your Card as described in Condition 15. Interest and charges will continue to be applied until you have repaid everything that you owe in full.

19.3. Other ways your agreement may end

We may take immediate steps to end this agreement if:

- you die;
- you enter into, or propose to enter into, a voluntary arrangement with your creditors; or
- bankruptcy, administration, liquidation or other insolvency proceedings are proposed or commenced against you or your business in any jurisdiction.

These steps will include serving notices on you and obtaining a court order if required by the law.

20. Making a complaint

If you're not happy with our service, we'd like you to let us know so that we can resolve your complaint as quickly as possible. You can contact us by:

- visiting your nearest branch;
- calling 03457 11 44 77 (Minicom 0800 9005961) or your Relationship Manager if you have one;
- visiting natwest.com; or
- writing to Business Complaints Team, 5th Floor, 8 Brindley Place, Birmingham, B1 2TZ.

For information about our complaints handling procedure you can get a leaflet from one of our branches or request one by calling us.

We'll do our best to respond to your complaint and resolve it as soon as we can but if you're not satisfied with our response then you may be able to refer your complaint to the Financial Ombudsman Service if you meet the relevant eligibility criteria. The Financial Ombudsman Service is an independent organisation which tries to resolve complaints between customers and financial organisations where we've not been able to resolve the complaint ourselves. Our response to your complaint will outline any deadlines you have to contact the Financial Ombudsman Service. The Financial Ombudsman Service can be contacted at Exchange Tower, London E14 9SR, by telephone on 0800 023 4567 or 0300 123 9123, or you can visit their website: financial-ombudsman.org.uk.

21. Waiver

If we waive any of our rights, that doesn't mean that we'll waive that right in the future.

22. Exclusion of liability

We won't be liable to you for loss arising from:

- anything we must do to comply with law or regulation;
- any unforeseeable circumstances beyond our control with consequences that were unavoidable;
- the loss or corruption of data, unless this was caused by our negligence or deliberate default;
- interruption of your business, loss of revenue, goodwill, opportunity or anticipated savings; or
- any indirect or consequential loss.

Nothing in the agreement excludes liability for fraudulent misrepresentation, death or personal injury.

23. Severability

If any term of this agreement is found to be unlawful or unenforceable, the term will be severed from the agreement. This means the agreement will continue in full effect as if the relevant term has been deleted.

24. The law which applies to this agreement

If the address of your business provided in the application form is in Scotland, Scots law applies and the Scottish courts have non-exclusive jurisdiction over any disputes between us. If the address is elsewhere, English law applies and English courts have non-exclusive jurisdiction over disputes between us.

25. Liability of partnerships

If you are a partnership, each partner is jointly and severally liable. This means that we can ask all or just one of the partners to repay the full amount you owe and not just a share.

If membership of the partnership changes, you must tell us immediately.

26. Regulatory information and right to copy agreement

We're authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. We're entered on the Financial Services Register and our firm reference number is 121878.

Our registered address is 250 Bishopsgate, London EC2M 4AA.

You may request a copy of this agreement at any time by writing to us at the address in Condition 6 above.

27 Confidentiality

27.1. We are a member of The Royal Bank of Scotland Group ("RBS"). For more information about other RBS companies please visit rbs.com or contact your branch or Relationship Manager.

27.2. We collect and process various categories of personal and financial information throughout your relationship with us, to allow us to provide our products and services and to run our business. This includes basic personal information such as your name and contact details, and information about your financial circumstances, your accounts and transactions. We have a duty to keep customer information confidential. This section sets out how we may share your information with other RBS companies and third parties.

27.3. In respect of any personal information relating to a third party that you provide to us, you must:

- notify the third party that you are providing their personal information to us and obtain their permission;
- provide the third party with a copy of these terms;
- ensure that, to the best of your knowledge, the personal information is accurate and up to date, and promptly notify us if you become aware that it is incorrect.

27.4. Your information may be shared with and used by other RBS companies. We will only share your information where it is necessary for us to carry out our lawful business activities, or where it is necessary to comply with laws and regulations that apply to us.

27.5. We will not share your information with anyone outside RBS except:

- where we have your permission;
- where required for your product or service;
- where we are required by law and to law enforcement agencies, judicial bodies, government entities, tax authorities or regulatory bodies around the world;
- with other banks and third parties where required by law to help recover funds that have entered your account as a result of a misdirected payment by such a third party;
- with third parties providing services to us, such as market analysis and benchmarking, correspondent banking, and agents and sub-contractors acting on our behalf, such as the companies which print our account statements;
- with other banks to help trace funds where you are a victim of suspected financial crime and you have agreed for us to do so, or where we suspect funds have entered your account as a result of a financial crime;
- with debt collection agencies;
- with credit reference and fraud prevention agencies;
- with third party guarantors or other companies that provide you with benefits or services (such as insurance cover) associated with your product or service;
- where required for a proposed sale, reorganisation, transfer, financial arrangement, asset disposal or other transaction relating to our business and/or assets held by our business;
- in anonymised form as part of statistics or other aggregated data shared with third parties; or
- where permitted by law, it is necessary for our legitimate interests or those of a third party, and it is not inconsistent with the purposes listed above.

27.6. If you ask us to, we will share information with any third party that provides you with account information or payment services. If you ask a third party provider to provide you with account information or payment services, you're allowing that third party to access information relating to your account. We're not responsible for any such third party's use of your account information, which will be governed by their agreement with you and any privacy statement they provide to you.

- 27.7.** In the event that any additional authorised users are added to your account, we may share information about the use of the account by any authorised user with all other authorised users.
- 27.8.** RBS will not share your information with third parties for their own marketing purposes without your permission.
- 27.9.** We may transfer your information to organisations in other countries (including to other RBS companies) on the basis that anyone to whom we pass it protects it in the same way we would and in accordance with applicable laws. We will only transfer your information if we are legally obligated to do so, or where the other country has laws that adequately protect your information, or where we have imposed contractual obligations on the recipients that require them to protect your information to the same standard as we are legally required to.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit National Westminster Bank Plc will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request National Westminster Bank Plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by National Westminster Bank Plc or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when National Westminster Bank Plc asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

SUMMARY BOX

The information contained in this table summarises key product features and is not intended to replace any terms and conditions.

Interest rates		Monthly Rate	Annual Rate												
	Purchases	1.158%	13.9%												
	Balance Transfers	1.158%	13.9%												
	Cash Advances	1.158%	13.9%												
Interest free period	<ul style="list-style-type: none"> • Maximum 56 days for purchases if you pay your balance in full and on time. • No interest-free period on Balance Transfers and Cash Advances. 														
Interest charging information	<p>You will not pay interest on new purchases shown on your statement if you pay your balance in full and on time. Otherwise, the period over which interest is charged will be as follows:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;"></th> <th style="width: 30%; text-align: center;">From</th> <th style="width: 30%; text-align: center;">Until</th> </tr> </thead> <tbody> <tr> <td>Purchases</td> <td>date debited to your account</td> <td>paid in full or the date of the first statement you pay in full and on time if that is sooner</td> </tr> <tr> <td>Cash Advances</td> <td>date debited to your account</td> <td>paid in full</td> </tr> <tr> <td>Balance Transfers</td> <td>date debited to your account</td> <td>paid in full</td> </tr> </tbody> </table>				From	Until	Purchases	date debited to your account	paid in full or the date of the first statement you pay in full and on time if that is sooner	Cash Advances	date debited to your account	paid in full	Balance Transfers	date debited to your account	paid in full
	From	Until													
Purchases	date debited to your account	paid in full or the date of the first statement you pay in full and on time if that is sooner													
Cash Advances	date debited to your account	paid in full													
Balance Transfers	date debited to your account	paid in full													
Allocation of payments	<p>We apply any payments in the following order:</p> <ul style="list-style-type: none"> • to reduce sums shown on your most recent monthly statement, according to their interest rates, with the highest rate paid first; and • if any payment exceeds your most recent monthly statement balance, the excess will then be applied to reduce sums charged to your card but not yet shown on any monthly statement. This is also done according to interest rates, with the highest interest rate paid first. <p>If parts of either of the balances referred to above have the same interest rate, sums on which interest is charged on interest will reduce first.</p> <p>For further details, please refer to your credit card terms.</p>														
Minimum repayment	<p>(i) the greater of £5 or 5% of the full amount outstanding;</p> <p>(ii) the full amount, where the sum outstanding is less than £5; or</p> <p>(iii) subject to any notice required by law, the full outstanding balance if: we believe that the card is being used or might be used in breach of the agreement or in an unauthorised or fraudulent manner; or as a result of a change in the way you operate your account or in your financial circumstances (including missing payments), we reasonably believe that you may have difficulty in meeting your commitments.</p> <p>If you only make the minimum payment it will take longer and cost more to clear your balance.</p>														
Credit Limit	Minimum credit limit	£500													
	Maximum credit limit	Subject to status													
Fees	<p>Annual Card Fee (for each card issued) £70</p> <p>For further details, please refer to your credit card terms.</p>														
Charges	<p>Cash Advances: a Cash Fee of 3%, minimum £3.00</p> <p>Copies of statements: £1 per page (maximum charge £40)</p> <p>For further details, please refer to your credit card terms.</p>														
Foreign usage	<p>You will not be charged a non-sterling transaction fee for Purchases made anywhere in a foreign currency. However, where the transaction is a non-sterling Cash Advance you will be charged the Cash Fee as above.</p> <p>For further details, please refer to your credit card terms.</p> <p>To see the up-to-date rates used please visit the website of the payment scheme shown on your card.</p>														
Default charges	Over limit fee	£12.00													
	Administration Fee: If the Minimum Payment is not received by the due date	£12.00													
	Administration Fee: If a payment is returned unpaid	£12.00													

CASHBACK SCHEME TERMS AND CONDITIONS

TO BE RETAINED BY THE CUSTOMER

IMPORTANT – PLEASE READ

The following terms and conditions govern the Cashback scheme associated with your Business Plus Credit Card account (**Business Account**).

1. Earning Cashback

- 1.1. Subject to these terms and conditions, you will earn Cashback on **Purchases** (as defined within your Business Plus Credit Card agreement (**Agreement**)) made in the spend categories stated below at the following percentage rates:

1.1.1. 2% Cashback on:

Trade/business supplies*, which includes, but is not limited to, spend at:

- Lumber/building suppliers, as identified by MasterCard Merchant Category Code (**MMC Code**) 5211;
- Electrical parts/equipment suppliers, as identified by MMC Code 5065;
- Plumbing/heating equipment suppliers, as identified by MMC Code 5074;
- Stationery and office suppliers, as identified by MMC Codes 5943 and 5111; and
- Computers/computer-part suppliers, as identified by MMC Code 5045.

1.1.2. 1% Cashback on:

- Vehicle fuel* (including petrol, diesel and liquefied petroleum gas) purchased at petrol stations, as identified by MMC Codes 5541 and 5542; and
- Accommodation* purchased at hotels and lodges.

1.1.3. 0.5% Cashback on:

- All Purchases made that do not fall within the 'trade/business supplies', 'vehicle fuel' and 'accommodation' spend categories above will qualify for Cashback at 0.5% of the transaction value, subject to these Cashback terms and conditions.

*For details and a full up-to-date list of all the applicable MMC Codes included under the 'trade/business supplies', 'vehicle fuel' and 'accommodation' spend categories please refer to the Business Plus Credit Card Cashback Information document which can be found at www.natwest.com/businesspluscard. Please be aware that applicable MMC Codes could change from time-to-time. You can also call us on 0345 301 6263** (Text Relay 18001 0345 301 6263) if you have any questions about the applicable MMC Codes or if you want to know how much Cashback you have earned. Our lines are open Monday to

Friday from 8am to 6pm and on Saturdays and bank holidays from 9am to 1pm.

**Calls may be recorded. Call charges from residential lines, business lines and mobiles vary and depend on your telephone operator's tariffs.

2. The amount of Cashback that can be earned and how Cashback is paid

- 2.1. Unless we tell you otherwise, the maximum Cashback you (including any additional cardholders) can earn in any Cashback Year on your Business Account is £400. A '**Cashback Year**' is a period of 12 months from your first Business Account monthly statement date and anniversary thereof.
- 2.2. You will be able to earn Cashback from the date your Business Account is opened, and Cashback will be calculated daily on eligible spend unless your Business Account is closed.
- 2.3. Cashback will be credited to your Business Account monthly (each month being a '**Cashback Month**') unless your Business Account is closed in which case any Cashback earned will not be paid. Cashback credit will appear on your Business Account monthly statement with the narrative 'CASHBACK REWARD'.
- 2.4. If you earn less than £1 in any given Cashback Month, this will accrue to the next Cashback Month until the amount of Cashback exceeds £1.
- 2.5. Cashback earned in any given Cashback Month will be used to reduce your Business Account monthly balance and will not be paid out in cash or any cash equivalent.

3. When Cashback will not be earned

- 3.1. Cashback will not be earned on the following:
 - 3.1.1. transactions that are not classed as Purchases (please refer to your Agreement for more information); and
 - 3.1.2. Purchases that you cancel or return for a refund. When this happens we will subtract the applicable Cashback at the same rate it was earned when calculating your next Cashback reward.

4. Maintaining eligibility for Cashback

- 4.1. You will be eligible for Cashback provided your Business Account remains open. If we close your Business Account in accordance with the Agreement (other than as a result of a lost or stolen card), you will lose any Cashback that has been earned but not yet credited to your Business Account.
- 4.2. We reserve the right to suspend or terminate your Cashback eligibility if you breach the Agreement.

5. Ending the Cashback scheme

- 5.1. We may end the Cashback scheme if we close your Business Account in accordance with the Agreement.

- 5.2. We may change the terms of this Cashback scheme at any time and by giving you at least 2 months' notice unless the change is to your advantage in which case we may make the change immediately.
- 5.3. We may also stop providing the Cashback scheme to you by giving you at least 2 months' notice without any explanation being required. If we end the Cashback scheme at any time, we will pay you any Cashback accrued on your next Business Account monthly statement date, subject to these Cashback scheme terms and conditions.

6. Taxes

- 6.1. Cashback received by a business that relates to business purchases may constitute taxable income of the business and should be included in the business' tax return for the year in which it is received. Please note that as we do not provide tax advice, you should seek independent tax advice as required. This clause is based on our understanding of current tax law which is subject to change, including with possible retrospective effect.

Business Plus Credit Card Application Form

Limited Companies, Limited Liability Partnerships, Partnerships (of 4 or more partners) and Charitable Incorporated Organisations



Note to customer

Please complete **ALL** sections on pages 14-19 in **BLOCK CAPITALS** and **BLACK INK**, or your application may be delayed. This information is used to determine whether we can provide you with a Business Plus Credit card and to allocate an appropriate credit limit.

- Only to be signed by the business owner named on the Business Current Account.
- Your registered business address must be in the United Kingdom and you should be registered for tax purposes in the United Kingdom.

NatWest subscribes to the Standards of Lending Practice for Business Customers. The Standards of Lending Practice can be found at www.lendingstandardsboard.org.uk

How we will use your information

Before continuing with this application, please read the information below which explains how we and others will use your personal and financial information during this application process.

When we use and share personal and financial information, we do so on the basis that we have a legitimate interest to prevent fraud and money laundering, to manage our risk and to protect our business and to comply with laws that apply to us (including verifying your identity and assessing the suitability of our products).

For full details about how we use the personal and financial information of our customers, please see our full Privacy Notice at www.natwest.com/privacy.

Who we are

The organisation responsible for processing your personal and financial information is National Westminster Bank Plc, a member of The Royal Bank of Scotland Group ("RBS").

1. Business details

Business name in full	<input type="text"/>		
	<input type="text"/>		
Business name as you wish it to appear on the card	<input type="text"/>	(max 19 characters)	
Business address for all correspondence	<input type="text"/>		
	<input type="text"/>		
	<input type="text"/>		
Postcode	<input type="text"/>	<input type="text"/>	
Company Registration Number	<input type="text"/>	Average turnover per annum	£ <input type="text"/>
Time in business (years)	<input type="text"/>	Preferred statement date (between 3rd to 28th of month)	<input type="text"/>
		No. of employees	<input type="text"/>
Business contact no. (inc STD code)	<input type="text"/>		
Mobile phone number	<input type="text"/>		
Email address	<input type="text"/>		
Sort code	<input type="text"/>	Account number	<input type="text"/>
Type of entity	Limited Company <input type="checkbox"/> Limited Liability Partnership <input type="checkbox"/> Partnership <input type="checkbox"/> Charitable Incorporated Organisation <input type="checkbox"/>		

2. Personal & financial details – Director 1/Partner 1/Member 1/Official 1 (Must be an owner of the business or official named on the bank account)

Title Mr Mrs Miss Ms If 'Other', please specify

First name

Middle name(s) (in full)

Surname

Date of birth (mandatory field) (DD/MM/YYYY)

Nationality (mandatory field)

Security password (memorable word)

Credit limit required on card (£500 minimum)

We will endeavour to give you the limit you have requested subject to our credit assessment.

Are you? Home owner Private tenant Council tenant Living with parents Other

Your home address

Postcode

Date moved to present address (mandatory field) (MM/YYYY)

We are required to obtain cardholder's telephone number and email address to verify suspicious transactions.

Mobile number

Email address

Previous address (if less than 2 years at present address)

Address

Postcode Date moved to previous address (MM/YYYY)

Please complete personal financial information for Director 1/Partner 1/Member 1 (not required for Charitable Incorporated Organisations)

Please provide your personal Bank/Building Society account details below.

Sort code Account number

Personal annual income before tax (mandatory field) £

OPTIONAL SECTION: Personal details Director 2/Partner 2/Member 2 /Official 2 (Must be an owner of the business or official named on the bank account)

Where a 2nd and 3rd card is requested, the cardholder must sign the agreement.

Please note a second card is only available to Card Accounts granted £1000+ Credit Limits.

Title Mr Mrs Miss Ms If 'Other', please specify

First name

Middle name(s) (in full)

Surname

Date of birth (mandatory field) (DD/MM/YYYY)

Nationality (mandatory field)

Your home address

Postcode

We are required to obtain cardholder's telephone number and email address to verify suspicious transactions.

Mobile number

Email address

Security password (memorable word)

Credit limit required on card (£500 minimum)

We will endeavour to give you the limit you have requested subject to our credit assessment.

Personal Details for Director 3/Partner 3/Member 3/Official 3 (Must be an owner of the business or official named on the bank account)

Title Mr Mrs Miss Ms If 'Other', please specify

First name

Middle name(s) (in full)

Surname

Date of birth (mandatory field) (DD/MM/YYYY)

Nationality (mandatory field)

Your home address

Postcode

We are required to obtain cardholder's telephone number and email address to verify suspicious transactions.

Mobile number

Email address

Security password
(memorable word)

Credit limit
required on card
(£500 minimum)

We will endeavour to give you the limit you have requested subject to our credit assessment.

How we will use and share your information

(a) Credit reference and fraud prevention agencies

We may request information about your business and the proprietors of that business from credit reference agencies to help verify your identity, and to check your credit status to help assess what product you are most suitable for and/or your ability to repay any credit. Those agencies may keep a record of our request(s) and this may affect your ability to obtain credit elsewhere. While you have a relationship with us, we will continue to share information with credit reference agencies about how you manage your account including your account balance, the regularity of payments being made, credit limits and any arrears or default in making payments. This information will be made available to other organisations.

This application will be treated as financially independent of any person (except for another party to this application). By completing this application you declare that you believe that the finances of any individual(s) with whom you remain financially connected will not affect our decision and agree that we may check your declaration. We may decline this application if we find that your declaration is inaccurate.

Further information about credit reference agencies, how they use personal information, and financial connections and how they may be ended, can be obtained from the credit reference agencies: Experian (www.experian.co.uk), Equifax (www.equifax.co.uk) and Callcredit (www.callcredit.co.uk).

Application decisions may be taken based on solely automated checks of information from credit reference agencies and internal RBS records. You have rights in relation to automated decision making. If you want to know more please see our full privacy notice at www.natwest.com/privacy or contact us at NatWest – 03457 888 444, Overseas – +44 3457 888 444, Minicom – 0800 404 6161.

In order to prevent and detect fraud and/or money laundering, the information provided in this application may be checked with fraud prevention agencies. If fraud is identified or suspected details may be recorded with these agencies to prevent fraud and money laundering.

If we, or a fraud prevention agency, determine that you pose a fraud or money laundering risk, we may refuse to provide the services and financing to you.

When credit reference and fraud prevention agencies process your information, they do so on the basis that they have a legitimate interest in preventing fraud and money laundering, to protect their business and to comply with laws that apply to them.

(b) With other RBS companies

We and other RBS companies worldwide will use the information you supply in this application (and any information we or other RBS companies may already hold about you) in connection with processing your application and to assess your suitability for our products.

If your application is declined we will normally keep your information for up to 5 years, but we may keep it for longer if required by us or other RBS companies in order to comply with legal and regulatory requirements.

(c) With other third parties

The information provided in this application may be used for compliance with legal and regulatory screening requirements, including confirming your eligibility to hold a UK bank account and sanctions screening.

We may be required to disclose certain information to regulators, government bodies and similar organisations around the world, including the name, address, tax number, account number(s), total gross amount of interest paid or credited to the account and the balance or value of the account(s) of our customers to HM Revenue and Customs (“HMRC”). HMRC may exchange this information with other countries’ tax authorities.

Confirming your agreement

By continuing with this application, you confirm that you have read and understood how we may use your information in the ways described above and are happy to proceed.

Marketing information

RBS would like to keep you informed by letter, phone, email and text message about products, services and offers that we believe may be of interest to you.

If you do not wish us to contact you for these purposes, please place a cross in the box.

RBS will not share your information with third parties for their own marketing purposes.

Communications about your account

Notwithstanding your marketing choices above, we will contact you with information relevant to the operation and maintenance of your account by a variety of means including online banking, mobile banking, email, text message, post and/or telephone.

Application Agreement

The parties to this agreement are National Westminster Bank Plc, Commercial Cards Division, Cards Customer Services, PO Box 5747, Southend-on-Sea SS1 9AJ whose head office is at 250 Bishopsgate, London EC2M 4AA and the Customer whose name appears in the first section of this application and agreement form.

Important: Please note that by signing below, you (the Customer) are agreeing to the Business Plus Credit Card agreement which comprises both the Terms and the General Conditions enclosed on pages 1–10 of this pack. You are requesting the Bank to issue a Business Plus Credit Card to the person(s) named overleaf. Please ensure you have read all of this information carefully before signing and contact us in advance if you have any questions. In the case of a Limited Company the application must be made and signed by at least two directors if the company has two or more directors, or by the sole director if the company has only one director. In the case of a Limited Liability Partnership (LLP), the application must be made and signed by two members of the LLP. In the case of a business owned by a partnership, the application must be made and signed by the partners. The Bank is authorised to accept telephone instructions in relation to the Agreement when the instructions appear to be given to the Bank by the Customer.

Signature of Director 1/Partner 1/Member 1/Official 1*

X

Date of signature (DD/MM/YYYY)

Signature of Director 2/Partner 2/Member 2/Official 2*

X

Date of signature (DD/MM/YYYY)

Signature of Director 3/Partner 3/Member 3/Official 3*

X

Date of signature (DD/MM/YYYY)

The Customer is applying to the Bank to open a Business Plus Credit Card account under which cards will be issued to Cardholders authorised by the Customer. Cards will be capable of being used to make purchases and obtain cash from those within the payment scheme indicated on the cards.

*Signed in accordance with the authority held by the Bank.

Direct Debit details PLEASE ENSURE YOU COMPLETE THE DIRECT DEBIT INSTRUCTIONS BELOW.

The minimum monthly payment or full monthly payment will be collected by Direct Debit from your business account. Any amounts owed over your Business Credit limit will also be collected by Direct Debit from your Business Account – see section 4 of the Terms within your credit card agreement for full details.

Direct Debit payments are subject to the safeguard assured by the Direct Debit Guarantee. Please refer to Page 10 in this pack.

Please tick the appropriate Direct Debit option (if no box is ticked, we will set your account up as a Minimum Payment):

Minimum Payment **Full Payment**



Instruction to your bank or building society to pay by Direct Debit



Service user number 9 9 5 1 6 8

Please fill in the whole form using a ball point pen and send to – Commercial Cards Division, PO Box 5747, Southend-on-Sea SS1 9AJ.

Name(s) of account holder(s)

Branch sort code

Bank/building society account number

Instructions to your bank or building society

Please pay National Westminster Bank Plc Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this Instruction may remain with National Westminster Bank Plc and if so, details will be passed electronically to my bank/building society.

FOR National Westminster Bank Plc OFFICIAL USE ONLY

This is not part of the instruction to your bank or building society.

New Customers: We will complete the reference number when your account/card is opened.

Monthly payments: The actual amount and date the Direct Debit will be collected will be shown on each monthly statement.

Reference

Signature(s)

X

Date (DD/MM/YYYY)

Banks and building societies may not accept Direct Debit Instructions for some types of Account

Once completed please return the application (pages 14 to 20) as per the instructions below:

For Charitable Incorporated Organisations, please send to **NatWest Business Banking, 5th Floor, 7-10 Brindley Place, Birmingham, B1 2TZ.**

For all other applications, please send to **NatWest Commercial Cards, PO Box 5474, Southend-on-Sea, Essex SS1 9AJ.**

Alternatively hand the form in at any NatWest branch, or return it to your Relationship Manager.

BANK USE ONLY

Confirmation of checks completed. Please ensure the following two boxes are completed. I confirm that:

- the customer has a registered business address in the United Kingdom and is registered for tax purposes in the United Kingdom
- the product was sold in the jurisdiction in which the business is registered

Business Manager name (in BLOCK CAPITALS)

Business Manager Telephone number

Business Manager Email address

Salary reference number

Portfolio code

Office address

Please tick box if you are a Business/Relationship Manager in

Business Banking or Commercial/Corporate Banking

Customer information

CIN

1 -

Bank of England/Institution Code

Campaign Code

(Campaign Code ASC-AACE Screen):

1 8 2 N R Z

CDF24

C B

Response code

J 0 0 3 7 1

B K T F

UKCCA regulated

N

Signature Box

Signed for and on behalf of National Westminster Bank Plc

Date of signature (DD/MM/YYYY)

Before forwarding the application, please confirm that you have taken the following action and enclosed the correct documentation. Incomplete applications WILL be returned to you for completion, which will cause delays.

Application Agreement signed by 2nd/3rd Cardholder where applicable and in accordance with the Bank mandate

For Commercial/Corporate banking applications and applications for CIOs, BAPS/BLU/RMP sanctioning paperwork attached

BAPS/RMP reference

Direct Debit Instruction complete

Scan and email application to ~ **Business Credit Card Applications**

If you are not able to scan and email the application, then please refer to the Business Plus Credit Card product toolkit for further instructions.