

## Digital Services Comparison Table

Features and benefits		Bankline for Communities	Bankline		
Security and Control	Dual approval security options for payments and administration	Yes <sup>1</sup>	Yes		
	Ability to set different user access rights and privileges				
	Comprehensive audit trail of user activity				
Payment Limits	Payment limit per day <sup>2</sup>	£50k	Unlimited		
	Per Faster Payment		£1m		
	CHAPS Payment	No	Unlimited		
Payment Features	Create bulk payment lists	No	Yes		
	Import payment files from accounting systems				
	Number of payments authorised at the same time			75	
	Manage currency accounts (view and make payments)			No <sup>3</sup>	Yes
	Make international payments			No <sup>4</sup>	Yes
Account management	Customise account information in a range of formats	Yes	Yes		
	View images of cheques issued and most credits paid in				
	View statements/balances for accounts held with other banks	No	Yes		
	Set up and amend standing orders	No	No		
	Maximum number of accounts	999 <sup>5</sup>	999		
Mobile applications	NatWest Mobile Banking	No	No		
	NatWest Bankline Mobile	Yes	Yes		

## Standard tariffs and fees

<b>Service Fees</b>	<b>Monthly Service Fee<sup>6</sup></b>	No charge	1–5 accounts: £20 6–10 accounts: £80 11+ accounts: £160
<b>Domestic Payment Fees</b>	<b>Faster Payment</b>	No charge	£2.50
	Immediate		
	Next day / future dated	N/A	45p
	CHAPS	N/A	£20
<b>International Payment Fees</b>	<b>All Currencies except Euro - Worldwide</b>		
	International Transfer	N/A <sup>4</sup>	£15
	Standard International Transfer	N/A <sup>4</sup>	£15
	Currency Payment to other NatWest Accounts	N/A	£15
	<b>Euro - Worldwide</b>		
	International Transfer <sup>7</sup>	N/A	£15
	Standard International Transfer	N/A	£0.45
	Currency Payment to other NatWest Accounts		£0.45
	SEPA Credit Transfer <sup>8</sup>	N/A	£0.45
	<b>SEPA Direct Debit Claim</b>		
SEPA Direct Debit Claim	N/A	£0.35	

<sup>1</sup> You can set different fixed roles which are not editable.

<sup>2</sup> To make payments above these levels, cheque and CHAPS are available in branch or by fax. You have the option to set your own payment limits in Bankline.

<sup>3</sup> You can view currency accounts.

<sup>4</sup> International payments are only available in branch.

<sup>5</sup> Per Business entity. 3rd party accounts are not available.

<sup>6</sup> Based on the number of accounts at the point of initial registration for Bankline or when Bankline pricing is reviewed. You'll start on the lowest tariff and we'll only increase this when you have six or more accounts. If you're a not-for-profit organisation and your annual credit turnover doesn't exceed £100,000 we'll offer you free banking on the Business Current Account.

<sup>7</sup> Also known as Urgent Transfer. Agents' charges may also apply.

<sup>8</sup> All EU, EEA and Non-EEA countries are included. A valid IBAN is required.